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[How to Locate Transaction Sequence # for Chargeback and Retrieval](#)

1. Enter, Clear, Cancel then press 123 on the keypad
2. Enter your Password: For Example, 654321
3. Select Journal
4. Select View Journal
5. Select option -50
6. Locate the transaction "Sequence" # on your dispute email for example, #7293
7. You can select "Previous" or Next to locate the #
8. Once you locate the sequence number select "PRINT THIS"
9. Print 3 transactions before and 3 transactions after the "Sequence"